



BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

SECTION A – GENERAL DISCLOSURES

I. Details

1. Corporate Identity Number (CIN) of the Listed Entity	L45200MH2006PLC161268
2. Name of the company	JSW Infrastructure Limited
3. Year of incorporation	2006
4. Registered office address	JSW Centre, Bandra Kurla Complex, Bandra East, Mumbai 400051
5. Corporate address	JSW Centre, Bandra Kurla Complex, Bandra East, Mumbai 400051
6. E-mail	ir.infra@jsw.in
7. Telephone	+91-2242861000
8. Website	www.jsw.in
9. Financial year for which reporting is being done	FY 2023-2024
10. Name of the Stock Exchange(s) where shares are listed	BSE Limited National Stock Exchange of India Limited
11. Paid-up Capital	₹ 420,00,03,134
12. Name and contact details of the person who may be contacted in case of any queries on the BRSR Report	Jayanta Roy, Sr. Vice President - Projects, Sustainability & Environment, JSW Infrastructure Limited, JSW Centre, Bandra Kurla Complex, Bandra (East), Mumbai – 400051, Maharashtra, India. D 22 4286 5006 Email: jayanta.roy@jsw.in Vishesh Pachnanda, Associate Vice President – Investor Relations, JSW Infrastructure Limited, JSW Centre, Bandra Kurla Complex, Bandra (East), Mumbai – 400051, Maharashtra, India D 22 4286 5098 Email: vishesh.pachnanda@jsw.in
13. Reporting boundary	Consolidated basis
14. Name of assurance provider	Bureau Veritas India Pvt. Ltd.
15. Type of assurance obtained	Reasonable Assurance

II. Products and Services

16. Details of business activities (accounting for 90% of the turnover):

S. No	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Transport and Storage	Services incidental to land water and air transportation	100.00%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed
1	Cargo Handling incidental to water transport	501	100.00%

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	9	8	17
International	1	2	3

19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	5
International (No. of Countries)	1

b. What is the contribution of exports as a percentage of the total turnover of the entity?

Not Applicable as JSW Infrastructure is a service provider involved in the handling of cargo and does not have any product manufacturing facility.

c. A brief on types of customers

JSW Infrastructure specializes in handling a diverse range of cargo, including dry bulk, break bulk, liquid bulk, gases, and containers. Our cargo portfolio encompasses thermal coal, non-thermal coal, iron ore, sugar, urea, steel products, rock phosphate, molasses, gypsum, barites, laterites, edible oil, LNG, LPG, and containers. The company's anchor customers are entities within the JSW Group, such as JSW Steel, JSW Energy, and JSW Cement. In addition to serving internal entities, JSW Infrastructure also caters to significant third-party customers in diverse sectors.

IV. Employees

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
EMPLOYEES						
1.	Permanent (D)	696	667	95.83%	29	4.17%
2.	Other than Permanent (E)	0	0	0%	0%	0%
3.	Total employees (D + E)	696	667	95.83%	29	4.17%
WORKERS						
4.	Permanent (F)	0	0	0	0	0
5.	Other than Permanent (G)	4971	4899	98.55%	72	1.45%
6.	Total workers (F + G)	4971	4899	98.55%	72	1.45%

b. Differently abled Employees and workers:

S. No	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)	1	1	100 %	0	0 %
2.	Other than Permanent (E)	0	0	0 %	0	0 %
3.	Total differently abled employees (D + E)	1	1	100%	0	0 %
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)	0	0	0 %	0	0 %
5.	Other than permanent (G)	0	0	0 %	0	0 %
6.	Total differently abled workers (F + G)	0	0	0 %	0	0 %

21. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	8	1	12.50 %
Key Management Personnel	3	1	33.33 %

22. Turnover rate for permanent employees and workers

(Disclose trends for the past 3 years)

	Financial Year 23-24			Financial Year 22-23			Financial Year 21-22		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	6.12%	3.85%	6.03%	8.65%	14.29%	8.88%	9.62%	18.18%	10.03%
Permanent Workers	0%	0 %	0%	0%	0%	0%	0%	0%	0%



V. Holding, subsidiary and associate companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

S.No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity (Yes/No)
1	JSW JAIGARH PORT LIMITED	Subsidiary	100.00%	Yes
2	SOUTH WEST PORT LIMITED	Subsidiary	90.00%	Yes
3	JSW SHIPYARD PRIVATE LIMITED	Subsidiary	100.00%	No
4	NANDGAON PORT PRIVATE LIMITED	Subsidiary	100.00%	No
5	JSW DHARAMTAR PORT PRIVATE LIMITED	Subsidiary	100.00%	Yes
6	JSW MANGALORE CONTAINER TERMINAL PRIVATE LIMITED	Subsidiary	100.00%	Yes
7	MASAD INFRA SERVICES PRIVATE LIMITED (ERSTWHILE MASAD MARINE SERVICE PRIVATE LIMITED)	Subsidiary	100.00%	No
8	JAIGARH DIGNI RAIL LIMITED	Subsidiary	100.00%	No
9	JSW JATADHAR MARINE SERVICES PRIVATE LIMITED (ESTWHILE JSW SALAV PORT PRIVATE LIMITED)	Subsidiary	100.00%	No
10	JSW PARADIP TERMINAL PRIVATE LIMITED	Subsidiary	97.40%	Yes
11	PARADIP EAST QUAY COAL TERMINAL PRIVATE LIMITED	Subsidiary	97.40%	Yes
12	SOUTHERN BULK TERMINALS PRIVATE LIMITED	Subsidiary	100.00%	No
13	ENNORE BULK TERMINAL PRIVATE LIMITED	Subsidiary	100.00%	Yes
14	ENNORE COAL TERMINAL PRIVATE LIMITED	Subsidiary	100.00%	Yes
15	MANGALORE COAL TERMINAL PRIVATE LIMITED	Subsidiary	100.00%	Yes
16	JSW JNPT LIQUID TERMINAL PRIVATE LIMITED	Subsidiary	100.00%	No
17	PNP MARITIME SERVICES PRIVATE LIMITED	Subsidiary	50.00%*	No
18	JSW TERMINAL (MIDDLE EAST) FZE	Subsidiary	100.00%	No
19	JSW MIDDLE EAST LIQUID TERMINAL CORP.	Subsidiary	100.00%	No

* 50% + 1 share

VI. CSR

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No) Yes

(ii) Turnover (in ₹) – 3762.89 Crores ₹

(iii) Net worth (in ₹) – 7966.37 Crores ₹

VII. Transparency and Disclosure Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If yes, then provide web-link for grievance redress policy)	Current Financial Year			Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	0	0	-	0	0	-
Investors (other than Shareholders)	Yes	0	0	-	0	0	-
Shareholders	Yes	13	0	-	0	0	-
Employees and workers	Yes	0	0	-	0	0	-
Customers	Yes	0	0	-	0	0	-
Value Chain Partners	Yes	0	0	-	0	0	-
Other (please specify)	-	-	-	-	-	-	-

26. Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

Overview of the entity's material responsible business conduct issues:

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Air Emissions	R	A key parameter for gauging our environmental performance. Our systems must be in place to maintain emissions within the NAAQS.	We are committed to preventing, and reducing our air emissions through efficient use of technologies, specific policies and strategies. We closely monitor our monthly progress and take corrective actions as necessary.	Negative
2	Occupational Health and Safety	R	We aim to achieve zero harm across all our operations. Health and Safety are a very important part of JSW Group's values.	We are committed to providing a healthy and safe working environment for the employees, contractors, business associates and visitors on premises and community impacted by our operations. We aim to be compliant with all applicable health and safety legal requirements. Safety is at the utmost priority across all sites, and we have stringent safety systems in place to achieve and maintain zero harm. From a governance standpoint, our senior management, along with key plant personnel, assume the overall accountability for ensuring the appropriate safety practices.	Negative
3	Biodiversity	R	Given the nature of our operations, all of our locations fall under the coastal regulations zone. We understand that preserving and restoring the biodiversity is critical for maintaining a balanced ecosystem – and even more important is ecologically sensitive zones.	We strive to achieve, "No Net Loss" of biodiversity. For our greenfield projects, and brownfield expansions, we ensure that minimum harm is caused to the biodiversity in that area. We are continuously increasing biodiversity across all our locations.	Negative
4	Corporate governance, transparency and disclosures	O	We believe that good governance provides strategic direction, evaluates overall performance & ensures the long-term interest of the stakeholders are being served.	-	Positive
5	Climate Change	R	Our operations are impacted by many natural phenomena like heavy precipitation, heavy winds, etc and consumption of resources. Therefore, it is not only our responsibility as a corporate citizen, but also critical for our operations to consider the impact of climate change.	We have set stringent Greenhouse Gas Emission Intensity Targets to quantify our efforts towards climate change. We also strive to increase our energy efficiency, increase the share of renewables in our energy basket, improve the current processes, and experiment with blending of biofuels. We have already conducted a TCFD study for our portfolio in order to mitigate and reduce the impacts of identified risks.	Negative



S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
6	Business Conduct (includes Ethics, Integrity, and Compliance)	O	We believe that a strong and fully embedded commitment to undertaking business ethically brings considerable tangible and intangible benefits.	-	Positive
7	Energy Management	O	Our operations consume energy in the form of electricity and fossil fuels. It is our endeavour to reduce the specific consumption of electricity and fossil fuels to achieve better energy efficiency.	-	Positive
8	Human Rights	R	We are cognisant of the fact that every individual brings a different and unique set of perspectives and capabilities to our team. We strongly advocate against all kinds of discrimination and stand with our team in the event of any violation.	We are fully committed to employing people solely on the basis of their ability to do the job, prohibiting any discrimination based on race, colour, age, gender, sexual orientation, gender identity and expression, ethnicity, religion, disability, family status, social origin, and so on. We have a human rights policy in place and we strive to adhere to the policy in letter and spirit.	Negative
9	Sustainable Port Development	O	Major global trade is carried out through the sea route. India offers an immense opportunity for increase in marine trade through development of greenfield ports and brownfield expansions. Ports are located in CRZ and also affect the social life around the port; accordingly, sustainable port development assumes an important role.	-	Positive
10	Business Continuity	R	Every business is fraught with risks and the port business is no exception. Identifying the risks and taking ameliorative measures is a continual improvement process.	We have identified our risks and prepared a business continuity plan to mitigate them.	Negative
11	Value Chain Sustainability	O	As a service-based company, our value chain is an integral part of our business. Therefore, we believe that it is also important for our value chain partners to function with a sense of responsibility, integrity and be sustainable.	-	Positive

SECTION B – MANAGEMENT AND PROCESS DISCLOSURES

Disclosure Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
Policy and Management Disclosures									
1. a) Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b) Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c) Web Link of the Policies, if available	https://www.jsw.in/infrastructure/jsw-infrastructure-sustainability-policies								
2. Whether the entity has translated the policy into procedures. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4. Name of the national and international codes/ certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	The policies are based on NGRBC taking into account the requirements of various international standards like ISO 9001 ISO 14001 ISO 45001. Performance Standards: UNGC Guidelines OECD Guidelines Global Reporting Initiatives (GRI) UN Sustainable Development Goals Tark Force on Climate related Financial Disclosures (TCFD)								
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	JSW Infrastructure has set targets for Sustainability KPIs related to climate change, energy, water, waste, air emissions, biodiversity, D&I, safety, etc								
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	The performance against the set targets are reported by the Company annually in the Integrated Report.								
Governance Leadership and Oversight									
7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)	Please refer Page No. 14-17 of the Integrated Report for Message from JMD & CEO								
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	The Sustainability Committee of the Board is responsible for implementation and oversight of the policies								
9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes. The Board Sustainability Committee is responsible for implementation of the Policies. The Committee comprises of four Directors out of which two are Independent Directors and two Executive Director along with invitees. The broad terms of reference of the Sustainability Committee are the adoption of National Voluntary Guidelines on Social Environmental and Economic Responsibilities of Business 2011 (NVGs)/ National Guidelines on Responsible Business Conduct 2019 (NGRBC) in business practices of the Company. The Committee reviews the progress of initiatives under the purview of business responsibility (sustainability) and periodically assess the ESG performance of the Company.								
Policy and management processes									
10. Details of Review of NGRBCs by the Company:									
Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee								
	Frequency (Annually/ Half - yearly/ Quarterly/ Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	The Board's Sustainability Committee meets twice a year to review the status of the defined KPIs. The Committee also reviews the policies related to sustainability. The board is appraised of the additions/ modifications/ enhancement proposed in the KPIs and their feedback is inculcated								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	JSW Infrastructure is compliant with all the relevant statutory requirements.								
11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide the name of the agency.	No. The processes and compliances however, are subject to scrutiny by internal auditors and regulatory compliances, as applicable.								

**12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:**

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)						Not Applicable			
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

SECTION C – PRINCIPLE WISE PERFORMANCE DISCLOSURE**Principle 1: Businesses should conduct and govern themselves with integrity, and in a manner that is ethical, transparent, and accountable.****Essential Indicators****1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:**

Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	% of persons in respective category covered by the awareness programmes
Board of directors	2	The topics covered include all principles of BRSR including climate change, biodiversity, water, Sustainability Key Performance Indicators, Global trends on sustainability and best Practices in industry, external ratings and disclosures, climate change Risks and Opportunities etc. All 9 principles of BRSR have been covered	100 %
Key managerial personnel	3	9 principles of BRSR.	100 %
Employees other than BoD and KMPs	10	Employees other than BoD and KMPs have been trained on a wide variety of topics covering ESG practices, sustainability initiatives, waste management, safety, code of conduct, adaptive leadership, etc. including all 9 principles of BRSR	10 %
Workers	120	Topics covering safety management, human rights, and skill development, which covers Principle 3 of BRSR.	100 %

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agency/ judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	-	-	0	-	-
Settlement	-	-	0	-	-
Compounding fee	-	-	0	-	-
Non-Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agency/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)	
Imprisonment	-	-	-	-	
Punishment	-	-	-	-	

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision are preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
Not applicable	-

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web link to the policy.

Yes. JSW Infrastructure maintains a robust anti-corruption and anti-bribery policy integral to its ethical standards. The company strictly prohibits all forms of corruption and bribery, emphasizing transparency, integrity, and equitable business practices. Compliance with relevant laws and regulations is mandatory, supported by ongoing employee training and awareness initiatives. With a zero-tolerance stance on corruption, JSW Infrastructure underscores its commitment to ethical conduct, thereby fostering trust and credibility among stakeholders. The policy is accessible at link:

https://www.jsw.in/sites/default/files/assets/downloads/infrastructure/Corporate%20Governance%20and%20Regulatory%20Information/Sustainability_Policies/JSWIL%20Policy%20on%20Business%20Conduct.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption.

	Current Financial Year	Previous Financial Year
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

There have been no complaints against the BOD, KMPs, Employees and Workers.

6. Details of complaints with regard to conflict of interest:

	Current Financial Year		Previous Financial Year	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	-	0	-
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	-	0	-

7. Provide details of any corrective action taken or underway on issues related to fines/penalties/action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

There have been no cases with respect to corruption and conflicts of interest.

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

	Current Financial Year	Previous Financial Year
Number of days of accounts payables	96	91

9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format.

Parameter	Metrics	Current financial year	Previous financial year
Concentration of Purchases*			
a.	Purchases from trading houses as % of total purchases	0%	0%
b.	Number of trading houses where purchases are made from	0	0
c.	Purchases from top 10 trading houses as % of total purchases from trading houses	0%	0%
Concentration of Sales*			
a.	Sales to dealers / distributors as % of total sales	0%	0%
b.	Number of dealers / distributors to whom sales are made	0	0
c.	Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	0%	0%
Share of RPTs in			
a.	Purchases (Purchases with related parties / Total Purchases)	1.94%	1.48%
b.	Sales (Sales to related parties / Total Sales)	49.39%	51.88%
c.	Loans & advances (Loans & advances given to related parties / Total loans & advances)	88.86%	100%
d.	Investments (Investments in related parties / Total Investments made)	9.83%	0.82%

* The Company is not into product business and hence there are no dealer purchases/distributor sales.



Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

Focus Area Number	Total number of awareness programmes held	Topics / principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programmes
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JSW Infrastructure has initiated supplier assessments based on diverse Environment, Social, and Governance (ESG) parameters to evaluate and enhance their ESG performance. This proactive approach aims to ensure that suppliers align with sustainability standards, ethical practices, and community engagement criteria, reflecting the company's commitment to responsible procurement practices and sustainable business operations.

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

Yes. The Company undertakes assessment in order to identify any and all potential areas for conflict of interest. It engages with internal and external stakeholders to ensure the comprehensiveness of this assessment process. Based on the outcomes of this assessment process the Company:

- Strengthens its business practices to eliminate any perceived threat of a conflict of interest occurring;
- Reviews and re-confirms the effectiveness of both its external grievance system and associated internal systems through which any potential and actual conflicts of interest can be highlighted investigated and addressed;
- Provides appropriate training to the Board and employees with regard to how to recognise and avoid conflicts of interest

Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe.

Essential Indicators

1. Percentage of R&D and capital expenditure (CAPEX) investments in specific technologies to improve product and processes' environmental and social impacts to total R&D and capex investments made by the entity, respectively.

	Current financial year	Previous financial year	Details of improvements in environmental and social impacts
R&D	0%	0%	Investment in Innovative Process Improvement is accounted under regular expenditure
Capex	13.5%	<1%	Covered Sheds, Drains, Dust Control Measures, Waste Management

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No) -

Yes. We have a Supplier Code of Conduct, which is read and accepted by all suppliers.

b. If yes, what percentage of inputs were sourced sustainably?

100%

3. Describe the processes in place to safely reclaim your products for reusing, recycling, and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

Waste type	Waste management procedure in place
Plastic (including packaging)	Not applicable, as JSW Infrastructure does not operate any manufacturing facilities.
E-waste	Nevertheless, the company has established comprehensive systems and processes for the reuse, recycling, and safe disposal of waste generated through its operations. This proactive approach underscores JSW Infrastructure's commitment to environmental stewardship and sustainable waste management practices.
Hazardous waste	
Other waste (wastepaper and paper products)	

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the EPR plan submitted to Pollution Control Boards?

No

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

NIC Code	Name of Product / Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency	Name of the independent external agency that conducted LCA	Results communicated in public domain	If yes, provide the web-link.
JSW Infrastructure has not conducted Life Cycle Perspective/ Assessment for its services.							

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product / Service	Description of the risk / concern	Action Taken
Not Applicable		

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Current Period	Previous Period
Not Applicable		

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

Waste Details	Current financial year			Previous financial year		
	REUSED	Recycled	Safely disposed	REUSED	Recycled	Safely disposed
Plastics (including packaging)						
E-waste						
Hazardous waste						
Other waste						
Not Applicable						

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
Not Applicable	

Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. Details of measures for the well-being of employees.

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent employees											
Male	667	667	100%	667	100%	0	0%	667	100%	0	0%
Female	29	29	100%	29	100%	29	100%	0	0%	0	0%
Total	696	696	100%	696	100%	29	4.2%	667	95.8%	0	0%
Other than Permanent employees											
Male	0	0	0%	0	0%	0	0%	0	0%	0	0%
Female	0	0	0%	0	0%	0	0%	0	0%	0	0%
Total	0	0	0%	0	0%	0	0%	0	0%	0	0%



b. Details of measures for the well-being of workers:

Category	% of workers covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent workers											
Male	0	0	0 %	0	0 %	0	0 %	0	0 %	0	0 %
Female	0	0	0 %	0	0 %	0	0 %	0	0 %	0	0 %
Total	0	0	0 %	0	0 %	0	0 %	0	0 %	0	0 %
Other than Permanent workers											
Male	4899	4899	100 %	4899	100 %	0	0 %	0	0 %	0	0 %
Female	72	72	100 %	72	100 %	0	0 %	0	0 %	0	0 %
Total	4971	4971	100 %	4971	100 %	0	0 %	0	0 %	0	0 %

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format -

	Current Financial Year	Previous Financial Year
Cost incurred on well-being measures as a % of total revenue of the company	0.15%	0.20%

2. Details of retirement benefits.

Benefits	Current Financial Year			Previous Financial Year		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100 %	0 %	Y	100 %	0 %	Y
Gratuity	100 %	0 %	Y	100 %	0 %	Y
ESI	0 %	0 %	NA	0 %	0 %	NA

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, wherever such employees are present, necessary facilities are provided for accessibility to differently-abled persons.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web link to the policy.

Yes. The policy is available at link

<https://www.jsw.in/sites/default/files/assets/downloads/infrastructure/Policies/JSWIL-Policy-on-Equality-Diversity-and-Inclusivity.pdf>

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	100%	0%	0%
Female	100%	100%	0%	0%
Total	100%	100%	0%	0%

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief.

	(Yes/No)	(If Yes, then give details of the mechanism in brief)
Permanent workers	Yes	Details given in our Grievance Redressal Policy on the link: https://www.jsw.in/sites/default/files/assets/downloads/infrastructure/Policies/JSWIL-GRIEVANCE-REDRESSAL-MECHANISM.pdf
Other than permanent workers		
Permanent employees		
Other than permanent employees		

7. Membership of employees and workers in association(s) or Unions recognized by the listed entity:

Category	Current Financial Year			Previous Financial Year		
	Total employees / workers in respective category (A)	No. of employees/ workers in the respective category, who are part of the association(s) or Union (B)	% (B/A)	Total employees/ workers in the respective category (C)	No. of employees/ workers in the respective category, who are part of the association(s) or Union (D)	% (D/C)
Total permanent employees	696	0	0 %	663	0	0 %
Male	667	0	0 %	641	0	0 %
Female	29	0	0 %	22	0	0 %
Total permanent workers	0	0	0 %	0	0	0 %
Male	0	0	0 %	0	0	0 %
Female	0	0	0 %	0	0	0 %

8. Details of training given to employees and workers:

Category	Current Financial Year					Previous Financial Year				
	Total (A)	On health and safety measures		On skill upgradation		Total (D)	On health and safety measures		On skill upgradation	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No.(F)	% (F / D)
Employees										
Male	667	616	92.4%	455	68.2%	641	NA	NA	NA	NA
Female	29	23	79.3%	19	65.5%	22	NA	NA	NA	NA
Total	696	639	91.8%	474	68.1%	663	NA	NA	NA	NA
Workers										
Male	4899	4899	100%	409	8.35%	NA	NA	NA	NA	NA
Female	72	72	100%	2	2.8%	NA	NA	NA	NA	NA
Total	4971	4971	100%	411	8.3%	NA	NA	NA	NA	NA

Note: For previous year, the data for non-permanent employees and workers is not included.

9. Details of performance and career development reviews of employees and workers:

Category	Current Financial Year			Previous Financial Year		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	667	643	96.40%	641	612	95.48%
Female	29	25	86.21%	22	20	90.91%
Total	696	668	95.98%	663	632	95.32%
Workers						
Male	4899	0	0 %	NA	NA	NA
Female	72	0	0 %	NA	NA	NA
Total	4971	0	0 %	NA	NA	NA

Note: Career development and performance is reviewed for permanent employees only; the individual department reviews the performance of consultants (if any), and their contract is renewed accordingly. Also note that the permanent employees who have joined after December 31, 2023 are not eligible for career development and performance reviews.

10. Health and safety management system:
a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, what is the coverage of such a system?

Yes. JSW Infrastructure is committed to providing a safe and healthy working environment for all individuals involved in its operations, including employees, contractors, business associates, visitors, and the community. The company upholds stringent Occupational Health and Safety (OHS) standards across all locations, with three sites already certified under ISO 45001. As part of ongoing improvements, JSW Infrastructure is revising its Group Standards and intends to establish subject matter experts at each site to drive this initiative forward. The company plans to conduct thorough audits of the updated standards to ensure comprehensive and effective implementation.

**b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?**

- Hazardous identification and risk assessment (HIRA)
- Job Safety Analysis
- Hazop Study
- Emergency response and planning
- Hazardous area classification study
- Pre-startup safety review.

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks.

Yes

d. Do the employees/ workers of the entity have access to non-occupational medical and healthcare services?

Yes

11. Details of safety related incidents, in the following format:

Safety incident/number	Category	Current Financial Year	Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one-million-person hour worked)	Employees	0	0
	Workers	0.068	0.073
Total recordable work-related injuries	Employees	0	0
	Workers	1	1
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.**1. Clear Safety Policies and Procedures:**

- Developed and communicated clear safety policies and JSW Group standard procedures.
- Ensured accessibility for all employees.
- Conducted regular training sessions on high-risk standards.

2. Comprehensive Safety Training:

- Provided thorough safety training to employees at all levels.
- Covered specific job-related hazards and general safety practices.
- Conducted regular refresher courses to reinforce safety protocols.

3. Personal Protective Equipment (PPE):

- Supplied and enforced the use of appropriate PPE based on job roles and risk assessments.

4. Emergency Response Preparedness:

- Developed an emergency response team in collaboration with safety experts.
- Procured emergency rescue equipment for confined space entry (CSE) working at heights (WAH) and fire preparedness.

5. Specialized Training Programs:

- Conducted specialized training programs in WAH CSE procedures and medical assessment.

6. Wellness Programs:

- Implemented wellness programs promoting healthy lifestyles and mental health resources.

7. Safety Committees and Reviews:

- Regularly reviewed safety committees including the Site Subcommittee and Apex Safety Committee.

8. Equipment Inspections:
 - Conducted routine inspections of equipment machinery and facilities to ensure compliance with safety standards.
9. Incident Reporting and Investigation:
 - Encouraged incident reporting without fear of reprisal.
 - Thoroughly investigated incidents to understand root causes and prevent recurrence.
10. Employee Engagement:
 - Involved employees in safety initiatives and decision-making processes.
 - Encouraged contributions and ideas for improving safety based on experiences.

13. Number of complaints on the following made by employees and workers

	Current Financial Year			Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working conditions	0	0	-	0	0	-
Health & safety	0	0	-	0	0	-

14. Assessments for the year

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100 %
Working conditions	100 %

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks/ concerns arising from assessments of health & safety practices and working conditions.

All the incidents were investigated and corrective actions were taken. Further, the details were shared with all sites and necessary measures have been deployed to ensure that such incidents do not repeat in future.

Leadership Indicators
1. Does the entity extend any life insurance or any compensatory package in the event of death of :

- (A) Employees (Y/N) Yes
- (B) Workers (Y/N) Yes

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

We have an established process of validating the payment of statutory dues to be made by our value chain partners, to their respective employees. Every Unit individually tracks and reports the deviations and prompt corrective action are undertaken to ensure compliance. In extreme cases wherein all the positive reinforcement actions do not remedy the issues, the payment due to the value chain partner may be impacted

3. Provide the number of employees / workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	Current financial year	Previous financial year	Current financial year	Previous financial year
Employees	0	0	0	0
Workers	0	0	0	0

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

Yes



5. Details on assessment of value chain partner:

Details on assessment of value chain partners:	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	100 %
Working Conditions	50 %

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

All our value chain partners who are working within our premises are assessed both for health & safety and working conditions. Corrective measures for any risk or concern like unsafe or unhealthy practices are taken up immediately. At the Group level, a standard has been released to standardise contractor's safety requirements including hygiene and wellbeing of their workforce. We have also initiated a process for assessment of our value chain partners.

Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

Key stakeholders form an important group and play an important role to maintain sustainable operations of the organization. JSW Infrastructure maintains a dynamic and strategic stakeholder engagement process where it identifies key stakeholder groups from the larger universe of all possible stakeholders. This is done after considering the material influence each group has on the Company's ability to create value (and vice-versa). Through this mechanism the Company has currently identified seven internal and external stakeholder groups: Employees, Government and Regulatory Authorities, Customers, Communities and Civil Society / NGOs, Suppliers, Institutions and Investors.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Customer	No	<ul style="list-style-type: none"> Customer meets Emails/calls/one-to-one communication Official communication channels including advertisements publications website and social media Conferences and events 	Quarterly Annually	<ul style="list-style-type: none"> Timely delivery Improved turnaround time Better evacuation rate Increased storage capacity Ensured cargo safety
Employees	No	<ul style="list-style-type: none"> Newsletters Employee satisfaction surveys Emails and meetings Training programmes Employee engagement initiatives Performance appraisal Grievance redressal mechanisms Notice boards 	Continuous	<ul style="list-style-type: none"> Job satisfaction and motivation Fair wages and rewards Improved work-life balance Regular training and skill development career growth Safe and secure work environment
Suppliers	No	<ul style="list-style-type: none"> Vendor assessment and review Emails/calls/one-to-one communication Training workshops and seminars Supplier audits Official communication channels like advertisements publications website and social media 	Quarterly Annually	<ul style="list-style-type: none"> Timely payment Continuity of orders Increased ESG awareness Capacity building
Investors/ Shareholders	No	Analyst meets and conference calls, AGM, Official communication channels: Advertisements, publications, website and social media, Investor meetings and roadshows	Quarterly	<ul style="list-style-type: none"> Sustainable growth and returns Excellent operational performance High standards of corporate governance Risk management

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Communities	No	<ul style="list-style-type: none"> Need assessment Meetings and briefings Partnerships in community development projects Training and workshops Impact assessment surveys 	As required from time to time	<ul style="list-style-type: none"> Local employment and procurement Infrastructure development Funding for community development Training and livelihood programmes Contribution to the local economy
Governments & Regulatory Authorities	No	Advertisements publications website and social media Phone calls emails and meetings Regulatory audits/ inspections	As and when required	Discussions with regard to various regulations amendments inspections approvals and assessments.

Leadership Indicators

- Provide the processes for consultation between stakeholders and the board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the board.**

JSW Infrastructure communicates with stakeholders primarily through its website and integrated reports. Following its listing, the company has organized analysts' meets and maintains a dedicated Investor Relations department. Stakeholders are encouraged to raise concerns through the company's designated email address for prompt attention and resolution. Accordingly, the Board is updated regularly.

- Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into the policies and activities of the entity.**

Yes. The identification of material issues is integral to our operational framework serving as a strategic compass that shapes our response to business opportunities and risks. These issues encapsulate the economic, environmental and social topics that hold profound significance for both our business and stakeholders. By gaining a comprehensive understanding of these concerns we shape our strategies to create value as a responsive and responsible organisation. We have conducted a materiality assessment taking inputs from all stakeholder groups to identify the key focus areas and our sustainability policies have been developed accordingly.

- Provide details of instances of engagement with, and actions are taken to, address the concerns of vulnerable/ marginalised stakeholder groups.**

The Company is committed to building constructive relationships with all its stakeholders. Engagements with stakeholders are done on diverse issues. Proactive engagement with stakeholders provides the Company with insights that help to gain information on material issues shape business strategy and operations and minimise the risk of reputation.

Principle 5: Businesses should respect and promote human rights

Essential Indicators

- Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:**

Category	Current Financial Year			Previous Financial Year		
	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D / C)
Employees						
Permanent	696	0	0 %	663	0	0 %
Other than permanent	0	0	0 %	0	0	0 %
Total employees	696	0	0 %	663	0	0 %
Workers						
Permanent	0	0	0 %	0	0	0 %
Other than permanent	4971	155	3.12%	NA	0	0 %
Total workers	4971	155	3.12%	NA	0	0 %



2. Details of minimum wages paid to employees and workers

Category	Current Financial Year					Previous Financial Year				
	Total (A)	Equal to minimum wage		More than minimum wage		Total (D)	Equal to minimum wage		More than minimum wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Permanent	696	0	0	696	100	663	0	0	663	100
Male	667	0	0	667	100	641	0	0	641	100
Female	29	0	0	29	100	22	0	0	22	100
Other than permanent	0	0	0	0	100	0	0	0	0	100
Male	0	0	0	0	100	0	0	0	0	100
Female	0	0	0	0	100	0	0	0	0	100
Workers										
Permanent	0	0	0	0	100	0	0	0	0	100
Male	0	0	0	0	100	0	0	0	0	100
Female	0	0	0	0	100	0	0	0	0	100
Other than permanent	4971	0	0	4971	100	NA	NA	0	NA	100
Male	4899	0	0	4899	100	NA	NA	0	NA	100
Female	72	0	0	72	100	NA	NA	0	NA	100

3. Details of remuneration/salary/wages

a. Median remuneration / wages:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD) [#]	7	₹ 1,590,000	1	₹ 2,090,000
Key managerial personnel	2	₹ 38,638,960*	1	₹ 3,818,108*
Employees other than BoD and KMP	665	₹ 914,845*	28	₹ 753,159*
Workers	Not Applicable			

* The remuneration excludes benefits from ESOP exercise in addition to salary and other perquisites

The remuneration of BOD is on consolidated basis and includes sitting fees and commission

® Board of Directors excluding Key Managerial Personnels

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	Current Financial Year	Previous Financial Year
Gross wages paid to females as % of total wages	3.02%	2.63%

4. Do you have a focal point (individual/ committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes. Human Rights is a sensitive issue and JSW Infrastructure has zero tolerance to Human Rights violations. Human Rights is one of the 16 key focus areas for the Company. For any Human Rights violation, wherever reported shall be investigated by a special committee nominated for the purpose by the Senior Leadership.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

At JSW, we have a moral obligation to do all that we can to actively involve ourselves in the protection and enhancement of human rights in areas that are within our direct control and to work with others to protect every individual's rights and freedom. We are fully committed to promoting inclusivity and equality, prohibiting any discrimination and safeguarding the human rights of all our teams. We respect human rights and are committed to ensuring that they are protected, guided by our human rights policy. Our human rights policy articulates our stand on human rights, including non-discrimination, prohibition of child and forced labour, freedom of association and the right to engage in collective bargaining. We contribute to the fulfilment of human rights by complying with all national and local legislations, and international norms as applicable. This is enabled by our well-articulated policies, effective programmes and supporting grievance redressal mechanisms. No complaints related to child labour, forced labour, involuntary labour or discriminatory employment were received during the reporting year.

6. Number of complaints on the following made by employees and workers:

	Current Financial Year			Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed During the year	Pending resolution at the end of year	Remarks
Sexual harassment	0	0	0	0	0	0
Discrimination at workplace	0	0	0	0	0	0
Child labour	0	0	0	0	0	0
Forced labour/Involuntary labour	0	0	0	0	0	0
Wages	0	0	0	0	0	0
Other human rights-related issues	0	0	0	0	0	0

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	Current Financial Year	Previous Financial Year
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
Complaints on POSH as a % of female employees / workers	0 %	0 %
Complaints on POSH upheld	0	0

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Company believes in promoting diversity & inclusion as a culture which allows all employees to bring their authentic selves to work and contribute wholly with their skills, experience and perspective for creating unmatched value for all stakeholders. It provides a rules-based policy framework that is non-discriminatory and provides equal opportunity for all individuals irrespective of their gender, religion, caste, race, age, community, physical ability or gender orientation. JSW endeavours to ensure a safe, secure and congenial work environment, so that employees can deliver their best without inhibition. The Company has put in place a robust Grievance Redressal process for investigation of employee concerns and has instituted a Code of Conduct & Employee Service Rules that clearly delineates employee responsibilities and acceptable employee conduct. Together, these constitute the foundation for promoting a diverse and inclusive culture at the workplace.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes

10. Assessments of the year

	% of your plants and offices that were assessed (by the entity or statutory authorities or third parties)
Child labour	100 %
Forced/involuntary labour	100 %
Sexual harassment	100 %
Discrimination at workplace	100 %
Wages	100 %
Others – please specify	100 %

11. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 10 above.

NA

Leadership Indicators
1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

There were no Complaints/Grievances on Human Rights. Hence no business process was modified/ introduced.

2. Details of the scope and coverage of any Human rights due diligence conducted.

No due diligence has been conducted.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, as applicable.

**4. Details on assessment of value chain partners:**

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	0 %
Discrimination at workplace	0 %
Child Labour	0 %
Forced Labour/Involuntary Labour	0 %
Wages	0 %
Others – please specify	0 %

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

No concerns have been raised. Hence corrective actions were not required.

Principle 6: Businesses should respect and make efforts to protect and restore the environment**Essential Indicators****1. Details of total energy consumption (in Joules or multiples) and energy intensity**

Parameter	Current Financial Year	Previous Financial Year
From renewable sources		
Total electricity consumption (A)	28017 GJ	2876 GJ
Total fuel consumption (B)	0 GJ	33 GJ
Energy consumption through other sources (C)	0 GJ	0 GJ
Total energy consumed from renewable sources (A+B+C)	28017 GJ	2909 GJ
From non-renewable sources		
Total electricity consumption (D)	451059 GJ	439159 GJ
Total fuel consumption (E)	377670 GJ	303239 GJ
Energy consumption through other sources (F)	0 GJ	0 GJ
Total energy consumption (D+E+F)	828729 GJ	742398 GJ
Total energy consumption (A+B+C+D+E+F)	856746 GJ	745307 GJ
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees)	0.00002277 GJ/₹	0.00002333 GJ/₹
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	0.00051001 GJ/₹ adjusted to PPP*	0.00051721 GJ/₹ adjusted to PPP*
Energy intensity in terms of physical output	0.007340 GJ/TCH (Tonnes Cargo Handled)	0.0072 GJ/TCH (Tonnes Cargo Handled)
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-

*The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published for the year 2023 and 2024 by International Monetary Fund for India given in the link: <https://www.imf.org/external/datamapper/PPPEX@WEO/OEMDC/IND/GRL>

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. Yes – Bureau Veritas India Pvt. Ltd.

2. Does the entity have any sites/facilities identified as designated consumers (DCs) under the performance, achieve, and trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken if any.

No

3. Provide details of the following disclosures related to water, in the following format:

Parameter	Current Financial Year	Previous Financial Year
Water withdrawal by source (in kilolitres)		
(i) Surface water	0 KL	0 KL
(ii) Groundwater	0 KL	0 KL
(iii) Third-party water	691930 KL	525001 KL
(iv) Seawater / desalinated water	0 KL	0 KL
(v) Others	0 KL	0 KL
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	691930 KL	525001 KL
Total volume of water consumption (in kilolitres)	691930 KL	525001 KL
Water intensity per rupee of turnover (water consumed / turnover)	0.0000184 KL/₹	0.0000164 KL/₹
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumed/ Revenue from operations adjusted for PPP)	0.0004119 KL/₹ adjusted to PPP	0.0003643 KL/₹ adjusted to PPP
Water intensity in terms of physical output	0.0059 KL/TCH	0.0051 KL/TCH
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. Yes – Bureau Veritas India Pvt. Ltd.

4. Provide the following details related to water discharged:

	Current Financial Year	Previous Financial Year
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
No treatment	0 KI	0 KI
With treatment – please specify level of treatment	0 KI	0 KI
(ii) To Groundwater		
No treatment	0 KI	0 KI
With treatment – please specify level of treatment	0 KI	0 KI
(iii) To Seawater		
No treatment	0 KI	0 KI
With treatment – please specify level of treatment	0 KI	0 KI
(iv) Sent to third parties		
No treatment	0 KI	0 KI
With treatment – please specify level of treatment	0 KI	0 KI
(v) Others		
No treatment	0 KI	0 KI
With treatment – please specify level of treatment	0 KI	0 KI
Total water discharged (in kilolitres)	0 KI	0 KI

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. Yes – Bureau Veritas India Pvt. Ltd.

5. Has the entity implemented a mechanism for zero liquid discharge? If yes, provide details of its coverage and implementation.

JSW Infrastructure has adopted a zero liquid discharge mechanism as part of its commitment to environmental sustainability. The company treats sewage and runoff water, repurposing the treated water for horticultural needs and dust suppression. This initiative not only reduces reliance on fresh water but also contributes to enhancing water security for both JSW Infrastructure and the surrounding communities.

6. Please provide details of air emissions (other than GHG emissions) by the entity:

Parameter	Current Financial Year	Previous Financial Year
NOx	13.33 – 44.8 µg/Nm ³	13.29 – 41.4 µg/Nm ³
SOx	6.97 – 17.51 µg/Nm ³	7.19 – 17.84 µg/Nm ³
Particulate matter (PM)	49.62 – 86.74 µg/Nm ³	41.05 – 83.90 µg/Nm ³
Persistent organic pollutants (POP)	-	-
Volatile organic compounds (VOC)	-	-
Hazardous air pollutants (HAP)	-	-
Others – ozone-depleting substances (HCFC - 22 or R-22)	-	-



7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) and its intensity:

Parameter	Current Financial Year	Previous Financial Year
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	28507 Tonne CO ₂ e	22981 Tonne CO ₂ e
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	94275 Tonne CO ₂ e	98811 Tonne CO ₂ e
Total Scope 1 and Scope 2 emissions per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	0.00000326 TonneCO ₂ e/₹	0.00000381 TonneCO ₂ e/₹
Total Scope 1 and Scope 2 emissions intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	0.00007309 TonneCO ₂ e/₹ adjusted to PPP	0.00008452 TonneCO ₂ e/₹ adjusted to PPP
Total Scope 1 and Scope 2 emissions intensity in terms of physical output	0.00105 TonneCO ₂ e/ TCH	0.00118 TonneCO ₂ e/ TCH
Total Scope 1 and Scope 2 emissions intensity (optional) – the relevant metric may be selected by the entity	-	-

8. Does the entity have any project related to reducing greenhouse gas emission? If Yes, then provide details.

JSW Infrastructure is committed to reducing its GHG Emissions. Some of the initiatives undertaken are as follows:

- Adopting energy efficient lighting- gradual change to use LED lights at most of our sites
- Various Process improvement projects like - Auto shut down of the conveyor belt when idle for 15 mins, barcode-based cargo management system reducing the vehicle wait time and reducing emissions etc.
- Increase the share of Renewables in our Energy basket
- Promoting the use of Electric Vehicles across sites and exploring options for using biodiesel

9. Provide details related to waste management by the entity, in the following format:

Parameter	Current Financial Year	Previous Financial Year
Total waste generated (in metric tonnes)		
Plastic waste (A)	63.740 Tonnes	-
E-waste (B)	2.440 Tonnes	-
Bio-medical waste (C)	0.025 Tonnes	-
Construction and demolition waste (D)	11612.880 Tonnes	-
Battery waste (E)	6.134 Tonnes	-
Radioactive waste (F)	0 Tonnes	-
Other Hazardous waste. Please specify, if any. (G)	134.574 Tonnes	-
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	1715.091 Tonnes	-
Total (A+B + C + D + E + F + G + H)	13534.885 Tonnes	2164.2 Tonnes*
Waste per rupee of turnover (Total waste generated/ Revenue from operations)	0.00000036 T/₹	0.00000007 T/₹
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated/ Revenue from operations adjusted for PPP)	0.0000081 T/₹ adjusted to PPP	0.0000015 T/₹ adjusted to PPP
Waste intensity in terms of physical output	0.0001159 T/TCH	0.0000209 T/TCH
Waste intensity (optional) – the relevant metric may be selected by the entity	-	-
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	1903.448 Tonnes	-
(ii) Re-used	9440.612 Tonnes	-
(iii) Other recovery operations	-	-
Total	11344.060 Tonnes	1829.9 Tonnes*
For each category of waste generated, total waste disposed of by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	3.425 Tonnes	-
(ii) Landfilling	130.170 Tonnes	-
(iii) Other disposal operations	-	-
Total	133.594 Tonnes	-

*Note: category wise breakup of wastes was not recorded in FY 23

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce the usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

As a group initiative at JSW we are committed to reduce generation, reuse and recycle the generated waste wherever possible. JSWIL is engaged in port business providing services for import and export of cargos for various industries. There is no manufacturing or production processes carried out at the ports. Thus, there is no use of any hazardous or toxic chemicals. However JSWIL is compliant with all the applicable regulatory requirements pertaining to waste management and tries to re-use and recycle waste generated in operations wherever possible. The spent oil and oil-soaked cotton waste are the only hazardous wastes generated at our locations - this is disposed through authorised vendors as per the guidelines of the state and central pollution control board. Other wastes are reused or recycled.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones, etc.) where environmental approvals/ clearances are required, please specify details in the following format:

Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
All Ports and Terminals fall under the Coastal Regulation Zone (CRZ)	Cargo Handling	Yes - Given the nature of operations, all the Company's ports and terminals fall under the coastal regulations zone. Apart from CRZ there is no location that falls in/around ecologically sensitive areas. JSW Infrastructure is compliant with environmental regulations.

12. Details of Environmental Impact Assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Capacity Optimization of operational Ennore Coal Terminal Private Limited (ECTPL) at Kamarajar Port, Ennore.	S.O. 1533 (E), EIA Notification -2006 and its amendments thereafter	July, 2023	Yes	Yes	Link: https://parivesh.nic.in/newupgrade/#/proposal-summary/proposal-document?proposal=7770939&proposal_no=IA%2FTN%2FINFRA1%2F439694%2F2023&proposal_id=7768531
Change in cargo profile of the operational Ennore Bulk Terminal Private Limited (EBTPL) at Kamarajar Port, Ennore.	S.O. 1533 (E), EIA Notification -2006 and its amendments thereafter	August, 2023	Yes	Yes	Link: https://parivesh.nic.in/newupgrade/#/proposal-summary/proposal-document?proposal=54771988&proposal_no=IA%2FTN%2FCRZ%2F466737%2F2024&proposal_id=54771984

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (prevention and control of pollution) Act, Air (prevention and control of pollution) Act, Environment Protection Act, and rules there under (Y/N). If not, provide details of all such non-compliances:

Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
Yes. JSW Infrastructure is compliant with all the applicable environmental laws/ regulations/ guidelines in India.			



Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

For each facility / plant located in areas of water stress, provide the following information:

Not Applicable

- (i) Name of the area
- (ii) Nature of operations -
- (iii) Water withdrawal, consumption and discharge in the following format:

	Current Financial Year	Previous Financial Year
Water withdrawal by source (in kilolitres)		
(i) Surface water		
(ii) Groundwater		
(iii) Third party water		
(iv) Seawater / desalinated water		
(v) Others		Not Applicable
Total volume of water withdrawal (in kilolitres)		
Total volume of water consumption (in kilolitres)		
Water intensity per rupee of turnover (Water consumed / turnover)		
Water intensity (optional) – the relevant metric may be selected by the entity		
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
No treatment		
With treatment – please specify level of treatment		
(ii) Into Groundwater		
No treatment		
With treatment – please specify level of treatment		
(iii) Into Seawater		
No treatment		
With treatment – please specify level of treatment		Not Applicable
(iv) Sent to third parties		
No treatment		
With treatment – please specify level of treatment		
(v) Others		
No treatment		
With treatment – please specify level of treatment		
Total water discharged (in kilolitres)		

2. Please provide details of total Scope 3 emissions & their intensity:

Parameter	Current Financial Year	Previous Financial Year
Total Scope 3 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	51984 Tonne CO ₂ e	51901 Tonne CO ₂ e*
Total Scope 3 emissions per rupee of turnover	0.0000014 Tonne CO ₂ e/₹	0.0000016 Tonne CO ₂ e/₹*
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity	0.00045 Tonne CO ₂ e/TCH	0.00058 Tonne CO ₂ e/TCH*

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. Yes – Bureau Veritas India Pvt. Ltd.

*Note: Scope-3 emissions for Mangalore Container and PEQCTPL are not reported in FY 23 as the terminals were newly commissioned and were under stabilization.

3. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Given the nature of our operations all of our ports and terminals fall under the coastal regulations zone. No other ecologically sensitive area falls within our area of operations. We carry out terrestrial and marine biodiversity assessment as a part of EIA report for all our greenfield projects and brownfield expansions. The mitigation measures suggested in the respective EIA report are implemented and duly reported in the 6 monthly compliance reports to MoEFCC.

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge/waste generated, please provide details of the same as well as the outcome of such initiatives:

Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
Initiatives are discussed in detail in the natural capital section of our integrated report.		

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Yes. Disaster Management Plans (DMPs) are prepared for all our locations as an integral part of the EIA studies. These DMPs are examined by MoEFCC and environmental Clearance (EC) include compliance to the DMPs. The measures suggested in the DMPs are implemented at all our locations and regularly reviewed.

We have also prepared a Business Continuity Plan based on our assessment of different types of risks. Further, we have carried out a TCFD (TaskForce on Climate related Financial Disclosures) Study wherein our physical and transition risks have been assessed and enumerated. The recommendations of the TCFD study have also been included in the Business Continuity Plan.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

JSW Infrastructure has yet to conduct a comprehensive assessment of its value chain for environmental impacts. Nevertheless, the company mandates that all suppliers adhere to relevant laws and regulations. Taking proactive measures toward a sustainable supply chain, JSW Infrastructure has launched a phased supply chain assessment program focusing on critical suppliers. This initiative aims to evaluate and improve sustainability practices across its supplier network and business partnerships.

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

0

Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. a. Number of affiliations with trade and industry chambers/ associations.

5

- b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such a body) the entity is a member of/ affiliated to.

Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
FICCI (Federation of Indian Chambers of Commerce and Industry)	National
IPPTA (Indian Private Ports and Terminals Association)	National
BCCI (Bombay Chamber of Commerce and Industry)	State
KCCI (Kanara Chamber of Commerce and Industry)	State
Udupi Chamber of Commerce and Industry	State

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
no adverse order for anti-competitive conduct by the entity		

Leadership Indicators

1. Details of public policy positions advocated by the entity:

Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly / Others - please specify)	Web Link, if available
JSW Infrastructure works closely with various industry/trade associations in evolving policies that govern the Indian Ports sector. The Company has been instrumental in providing feedback and conducting dialogue for policies like Haritsagar guidelines to the government.				

**PRINCIPLE 8: Businesses should promote inclusive growth and equitable development****Essential Indicators**

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
During the process of Environmental Clearance, SIA is an integral part of the EIA studies, and is carried out for all greenfield projects and brownfield expansions.					

2. Provide information on the project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity:

Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In ₹)
Nil	-	-	-	-	-

3. Describe the mechanisms to receive and redress grievances of the community.

The Company ensures continuous engagement with the community through various modes. Please refer to the stakeholder engagement section of the Company's CSR policy for more details. https://www.jsw.in/sites/default/files/assets/downloads/infrastructure/Policies/CSR_Policy_JSW_Infrastructure.pdf

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	Current Financial Year	Previous Financial Year
Directly sourced from MSMEs/ small producers	58%	30%*
Directly from within India	93%	100%

*Note: The data excludes our terminals at Mangalore and Ennore.

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost)

Location	Current FY	Previous FY
Rural	53.8%	51.1%
Semi-urban	7.5%	8.1%
Urban	28.6%	31.8%
Metropolitan	10.2%	9.0%

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
Social Impact is assessed in the respective EIA studies and CER/CSR budgets are allocated accordingly.	

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

State	Aspirational District	Amount spent (In ₹)
-	-	-

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)

No

- (b) From which marginalized /vulnerable groups do you procure?

-

- (c) What percentage of total procurement (by value) does it constitute?

-

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share
-	-	-	-

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
-	-	-
-	-	-

6. Details of beneficiaries of CSR projects:

CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
Health & Nutrition	34763	75
Education Enablement	4412	75
Livelihood Enablement	2530	75
Water Environment and Sanitation	205556	75
Waste Management	415000	75
Community Infrastructure Development	29803	75
Promotion of Sports	654	75

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The company has feedback form to collect formal feedback from the customers from time to time. The customers can reach out to respective customer support team for complaints in relation to the services.

2. Turnover of products and/or services as a percentage of turnover from all products/services that carry information about:

As a % to total turnover	
Environmental and social parameters relevant to the product	
Safe and responsible usage	Not Applicable owing to the nature of business
Recycling and/or safe disposal	

3. Number of consumer complaints in respect of the following:

	Current Financial Year		Remarks	Previous Financial Year		Remarks
	Receive during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	0	0	-	0	0	-
Advertising	0	0	-	0	0	-
Cyber-security	0	0	-	0	0	-
Delivery of essential services	0	0	-	0	0	-
Restrictive trade practices	0	0	-	0	0	-
Unfair trade practices	0	0	-	0	0	-
Other	0	0	-	0	0	-

4. Details of instances of product recalls on account of safety issues.

	Number	Reasons for Recall
Voluntary Recalls	0	Not Applicable
Forced Recalls	0	Not Applicable



5. Does the entity have a framework/policy on cyber security and risks related to data privacy? If available, provide a web link to the policy.

Yes, https://www.jswsteel.in/sites/default/files/assets/industry/steel/IR/Corporate%20Governance/Cyber/2100_001.pdf

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on the safety of products/services.

JSWIL has not faced any substantiated incidents concerning breaches of cyber security/data privacy etc. & have substantive cybersecurity mitigation plan in place.

7. Provide the following information relating to data breaches:

a. Number of instances of data breaches	0
b. Percentage of data breaches involving personally identifiable information of customers	0%
c. Impact, if any, of the data breaches	Not Applicable

Leadership Indicators

1. Channels/platforms where information on products and services of the entity can be accessed.

All the necessary information regarding the Company's services can be accessed on the website: <https://www.jsw.in/infrastructure/jsw-ports>

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

JSWIL operates multiple ports and terminals as a cargo-handling service provider. Customer visits to these sites are occasional and not mandatory. However, JSWIL ensures that all individuals entering its port premises are informed and educated about safety protocols and responsible conduct within the facility.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

There is continual communication maintained with customers to identify and address issues which may arise and allow both parties to work towards mutually beneficial solutions.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Not Applicable